

# NPHPSP Governance Public Health System Performance Assessment Instrument

Table 1: Summary Of Performance Scores By Essential Public Health Services (EPHS)

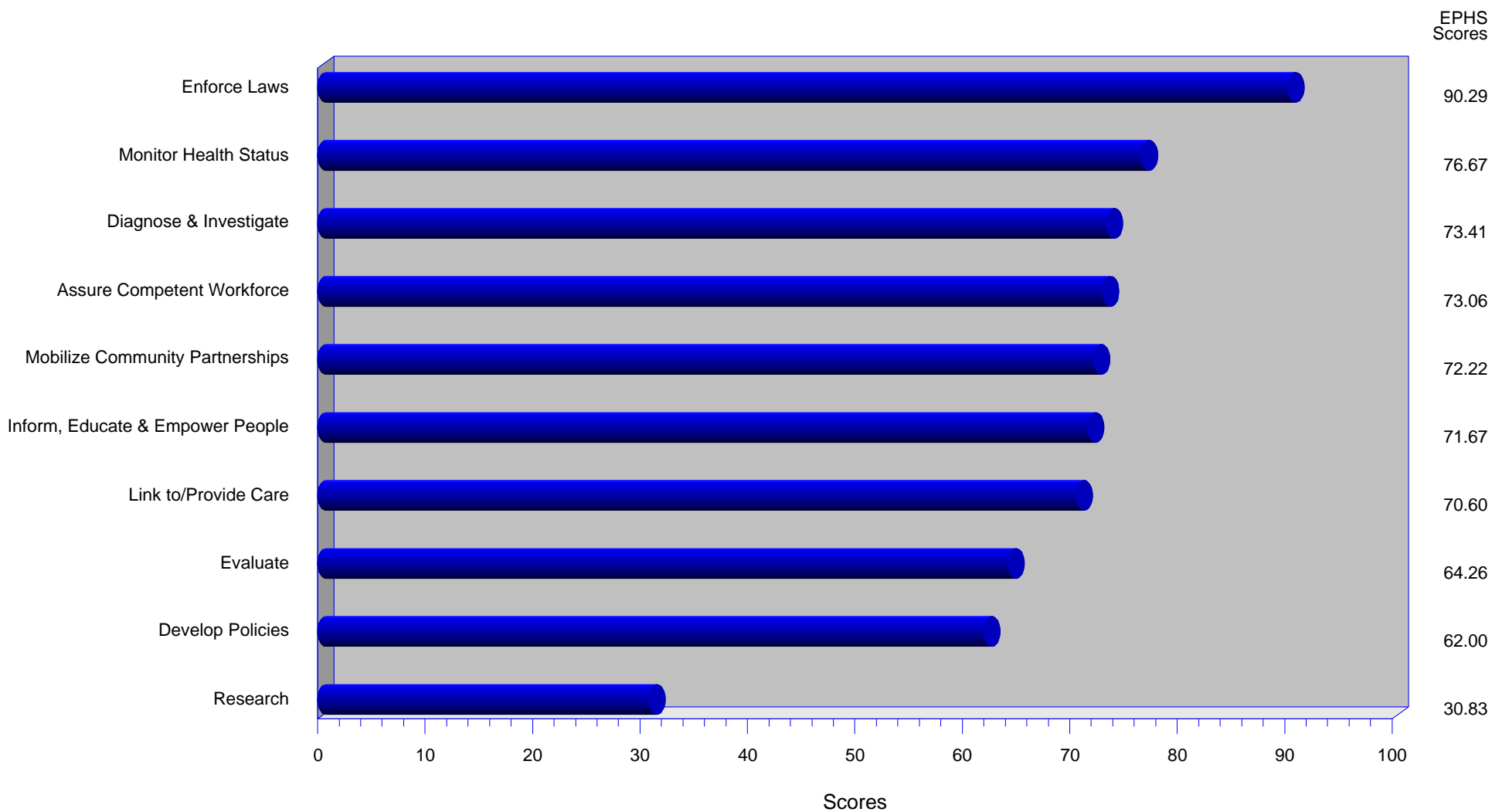
Date Submitted: 12MAR2003

Essential Public Health Service	Local score
EPHS 1: Monitor Health Status	76.67
EPHS 2: Diagnose and Investigate Health Problems	73.41
EPHS 3: Inform, Educate, and Empower People	71.67
EPHS 4: Mobilize Partnerships	72.22
EPHS 5: Develop Policies and Plans	62.00
EPHS 6: Enforce Laws and Regulations	90.29
EPHS 7: Link People to Needed Personal Health Services	70.60
EPHS 8: Assure a Competent Workforce	73.06
EPHS 9: Evaluate Effectiveness, Accessibility and Quality	64.26
EPHS 10: Research for New Insights and Innovative Solutions	30.83
Average Total Performance Score	68.50

NPHPSP Governance Public Health System Performance Assessment Instrument  
How Did We Perform In The Ten Areas Of Essential Public Health Services (EPHS)?  
Figure 1: Summary Of Performance Scores By Descending Order

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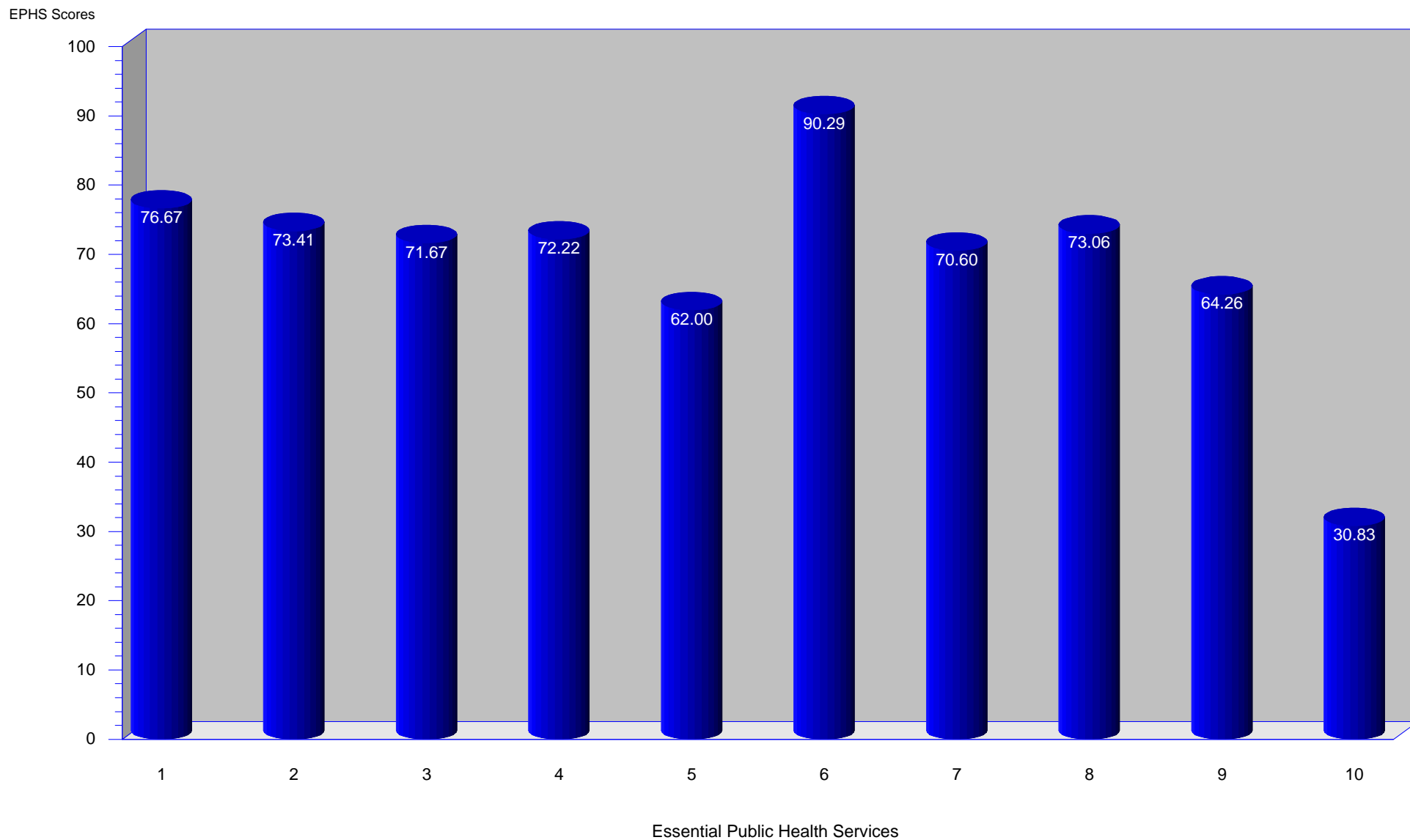
Date Submitted: 12MAR2003



NPHPSP Governance Public Health System Performance Assessment Instrument  
How Did We Perform In The Ten Areas Of Essential Public Health Services (EPHS)?  
Figure 2: Summary Of Performance Scores By EPHS

3

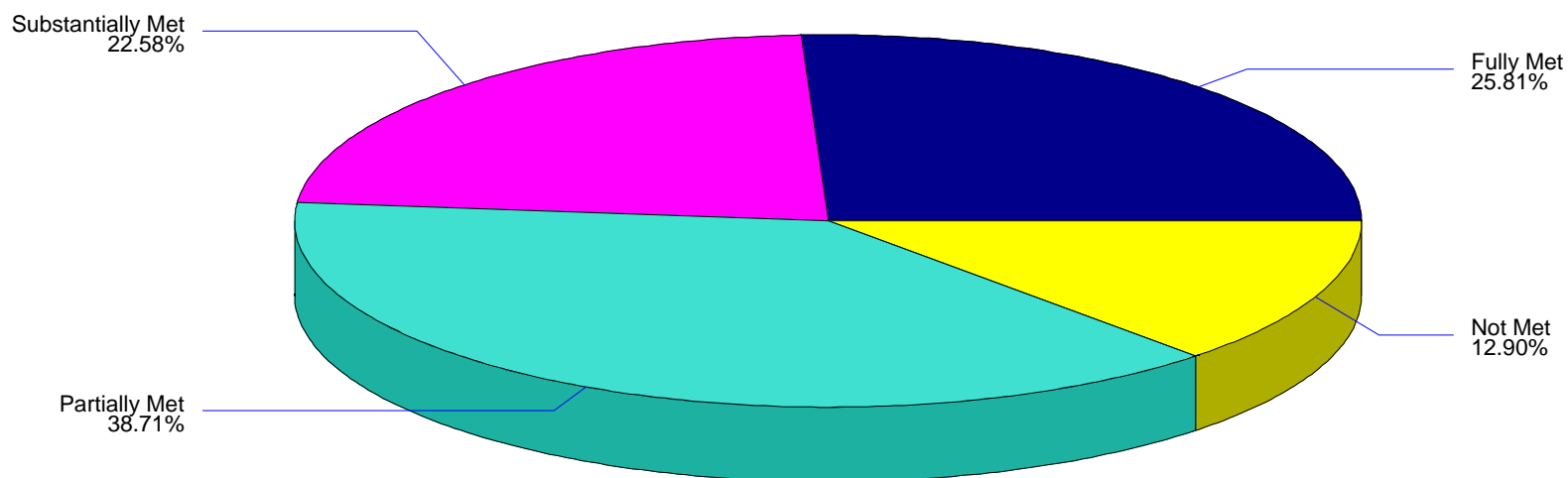
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NPHPSP Governance Public Health System Performance Assessment Instrument  
How Well Did We Meet Performance Expectations In The Areas Of Essential Public Health Services (EPHS)?  
Figure 3: Percentage Of Performance Scores Meeting Model Standards

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Date Submitted: 12MAR2003



Fully Met: Score of 80 or higher  
Substantially Met: Score between 60 and 79  
Partially Met: Score between 26 and 59  
Not Met: Score of 25 or less

Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

Date Submitted: 12MAR2003

Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
<b>EPHS 1: Monitor Health Status</b>		•		
G1 Oversight to Assure Community Health Status Monitoring		•		
<b>EPHS 2: Diagnose and Investigate Health Problems</b>		•		
G2 Oversight to Assure Public Health Surveillance and Response		•		
<b>EPHS 3: Inform, Educate, and Empower People</b>		•		
G3 Oversight of PH Information, Education, and Empowerment Activities		•		
<b>EPHS 4: Mobilize Partnerships</b>		•		
G4 Oversight to Assure Constituency Building and Partnership Activity		•		
<b>EPHS 5: Develop Policies and Plans</b>		•		
G5 Oversight of Public Health Policy Making and Planning		•		
<b>EPHS 6: Enforce Laws and Regulations</b>	•			
G6 Oversight of Public Health Legal and Regulatory Affairs	•			
<b>EPHS 7: Link People to Needed Personal Health Services</b>		•		
G7 Oversight to Assure Public Health Outreach and Enabling Services		•		

Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79

Partially Met: Score between 26 and 59

Not Met: Score of 25 or less

Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

Date Submitted: 12MAR2003

Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
<b>EPHS 8: Assure a Competent Workforce</b>		•		
G8 Oversight of Public Health Workforce Issues		•		
<b>EPHS 9: Evaluate Effectiveness, Accessibility and Quality</b>		•		
G9 Oversight of Public Health Service Evaluation		•		
<b>EPHS 10: Research for New Insights and Innovative Solutions</b>			•	
G10 Oversight to Assure Public Health Innovation and Research			•	

Fully Met: Score of 80 or higher

Substantially Met: Score between 60 and 79

Partially Met: Score between 26 and 59

Not Met: Score of 25 or less

**NPHPSP Governance Public Health System Performance Assessment Instrument**  
**Table 3: Summary Of Performance Scores By Essential Public Health Services (EPHS) And Indicators**

Date Submitted: 12MAR2003

<b>Essential Public Health Service</b>	<b>Score</b>
<b>EPHS 1: Monitor Health Status</b>	76.67
G1 Oversight to Assure Community Health Status Monitoring	76.67
1_1 Periodically identify individuals, agencies, or organizations active in community health status monitoring?	66.67
1_2 Periodically determine resources necessary for community health status monitoring?	84.44
1_3 Routinely provide oversight of health status monitoring activities?	66.67
1_4 Promote participation among those active in collecting, analyzing, and disseminating data?	66.67
1_5 Assure development, implementation, and/or review of policies that identify data needed?	76.67
1_6 Assure development, implementation, and/or review of policies that designate appropriate uses for data?	82.22
1_7 Annually review reports on the community's health (community health profile)?	100.00
1_8 Use data from community health assessment(s) to monitor progress towards health-related objectives?	66.67
1_9 Continuous improvement of the methods by which the community health status is monitored?	66.67
1_10 Adopt objectives for continuous evaluation and improvement of monitoring efforts?	90.00
<b>EPHS 2: Diagnose and Investigate Health Problems</b>	73.41
G2 Oversight to Assure Public Health Surveillance and Response	73.41
2_1 Assure access to appropriate resources required for diagnosis and investigation of health threats?	92.22
2_2 Lobby or advocate for a change in resource allocation for diagnosis and investigation of health threats?	66.67
2_3 Assure development, implementation and/or review of policies /procedures for diagnosis and investigation?	66.67
2_4 Review of authority and regulatory mechanisms that support the diagnosis and investigation?	66.67
2_5 Assure collaboration among individuals, agencies, or organizations regarding diagnosis and investigation?	66.67
2_6 Reviews of laboratory services, epidemiologic programs, and surveillance and response capacity?	66.67
2_7 Assure development, implementation, and/or review of policies and procedures for emergencies?	88.33
<b>EPHS 3: Inform, Educate, and Empower People</b>	71.67

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Essential Public Health Service	Score
G3 Oversight of PH Information, Education, and Empowerment Activities	71.67
3_1 Assure access to resources required for community health information, education, or empowerment?	76.67
3_2 Assure written policies in support of public health information, education, and empowerment programs?	76.67
3_3 Assure culturally and linguistically appropriate public health information and education?	66.67
3_4 Assure a periodic evaluation of public health information, education, and empowerment activities?	66.67
<b>EPHS 4: Mobilize Partnerships</b>	72.22
G4 Oversight to Assure Constituency Building and Partnership Activity	72.22
4_1 Identify those providing public health leadership in constituency building and partnership activities?	66.67
4_2 Assure access to resources that could be used for constituency building or partnership activities?	66.67
4_3 Assure coordination of resources to enhance partnerships and collaborations?	66.67
4_4 Assure written policies in support of public health constituency building or partnership activities?	100.00
4_5 Annually assure an evaluation of public health constituency and partnership activities is performed?	66.67
4_6 Periodically implement strategies to enhance participation among current and potential constituents?	66.67
<b>EPHS 5: Develop Policies and Plans</b>	62.00
G5 Oversight of Public Health Policy Making and Planning	62.00
5_1 Maintain and annually assure the availability of a handbook in paper or electronic format?	66.67
5_2 Have a statutory charter, mission statement, or other similar strategic planning statement?	53.33
5_3 Assure adequate resources and organizational support necessary to implement the E P H S?	66.67
5_4 Support a community health improvement process?	66.67
5_5 Assure all relevant individuals, agencies, and organizations have opportunity to participate in the CHIP?	66.67
5_6 Evaluate the community health improvement process?	47.33



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<b>Essential Public Health Service</b>	<b>Score</b>
5_7   Assure that each of its members understands, exercises, and advocates for appropriate legal authority?	66.67
<b>EPHS 6: Enforce Laws and Regulations</b>	90.29
G6   Oversight of Public Health Legal and Regulatory Affairs	90.29
6_1   Annually assure its authority to enact laws, rules, and regulations?	88.33
6_2   Assure the sources of authority for each person and organization involved in the following?	90.67
6_3   Assure that its bylaws, rules and procedures comply with local, state, and federal statutes and regulations?	100.00
6_4   Assure its access to legal counsel?	100.00
6_5   Assure the identification of resources for inspection and enforcement activities?	100.00
6_6   Routinely advocate for laws and regulations that protect health and ensure safety?	76.67
6_7   Annually evaluate the laws, rules, and regulations it has enacted in the past year?	66.67
6_8   Enter into or ratify any contracts for provision of the Essential Services of Public Health?	100.00
<b>EPHS 7: Link People to Needed Personal Health Services</b>	70.60
G7   Oversight to Assure Public Health Outreach and Enabling Services	70.60
7_1   Identify those responsible for the coordination of needed outreach and enabling services?	66.67
7_2   Assure or advocate for necessary authority to allow those identified to deliver needed services?	66.67
7_3   Assure culturally and linguistically appropriate materials and staff for special population groups?	66.67
7_4   Identify and advocate for resources necessary to facilitate access to needed services for the community?	66.67
7_5   Assure policies supporting the employment of these resources in outreach and enabling services?	66.67
7_6   Have the authority to obtain information necessary to monitor outreach and enabling services?	100.00
7_7   Periodically conduct an evaluation of community outreach and enabling services?	60.83
<b>EPHS 8: Assure a Competent Workforce</b>	73.06

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Essential Public Health Service	Score
G8 Oversight of Public Health Workforce Issues	73.06
8_1 Assure the proper credentialing of the public health workforce?	100.00
8_2 Assure the maintenance of credentials and licenses held by public health workforce personnel?	100.00
8_3 Routinely assure development, implementation, and/or review of policies supporting workforce competency?	66.67
8_4 Routinely assure development, implementation, and/or review of policies supporting leadership development?	76.67
8_5 Assure policies that describe/define knowledge, skills, and abilities needed by the public health workforce?	66.67
8_6 Assure policies that describe/define knowledge, skills and abilities needed by personal healthcare workforce	66.67
8_7 Routinely assure policies supporting continuing education for public health workers?	66.67
8_8 Identify resources that could be used for workforce training, leadership development, or continuing education	66.67
8_9 Routinely assure policies supporting orientation of new members of the BOH or other governing body?	66.67
8_10 Assure annual performance evaluations of the workforce employed to provide public health services?	66.67
8_11 Review reports of workforce training, leadership development, and continuing education efforts?	66.67
8_12 Evaluate the extent to which public health personnel are properly licensed and credentialed?	66.67
<b>EPHS 9: Evaluate Effectiveness, Accessibility and Quality</b>	64.26
G9 Oversight of Public Health Service Evaluation	64.26
9_1 Routinely assure policies supporting the evaluation of population-based health service delivery?	66.67
9_2 Routinely assure policies supporting the evaluation of personal healthcare service delivery?	66.67
9_3 Assure an evaluation plan for personal and population-based services?	66.67
9_4 Assure that the evaluation plan has been implemented?	66.67
9_5 Annually identify resources that could be used to support evaluation?	66.67
9_6 Assure policies endorsing the importance of nationally recognized performance standards for LPHSs?	78.33
9_7 Identify individuals, agencies, or organizations that will participate in the evaluation process?	66.67
9_8 Review the findings of the evaluation?	66.67

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Essential Public Health Service	Score
9_9 Recommend changes based on the evaluation results?	33.33
<b>EPHS 10: Research for New Insights and Innovative Solutions</b>	30.83
G10 Oversight to Assure Public Health Innovation and Research	30.83
10_1 Assure the development, implementation, and/or review of policies designed to foster and reward innovation?	56.67
10_2 Periodically identify those engaged in community-based research for new insights or innovative solutions?	33.33
10_3 Assure collaboration between academic institutions and local public health entities?	0.00
10_4 Assure that agency staff have reviewed information sources relating to innovative public health practice?	33.33
Average Total Performance Score	68.50